

# Legal Beagle

# T's & C's<sup>1</sup>



Last updated - September 2023

Pawfolk Ltd, Cobweb Cottage,  
Scott's Corner, Panxworth, NR13 6JF  
Pet Accessories • Pet Boarding • Pet Daycare

## CRITERIA FOR DOGS ACCEPTED IN TO OUR CARE

No dog registered under the Dangerous Dogs Act 1991 will be accepted for home boarding.  
Dog Hybrids registered under the Dangerous Wild Animal Act 1976 (eg Wolf Hybrids) will not be accepted for home boarding.

We will not accept 'full'/intact boys for home boarding - ie male dogs that have not been neutered an over the age of 6 months - or that show undesirable behaviours like territorial marking and competitiveness.

Bitches in season or bitches due to be in season during boarding will not be accepted for home boarding.

Pets can only be accepted for boarding when in good health, and you warrant that to the best of your knowledge and belief that your pet on admission for pet care is in good health and not suffering from or carrying any infectious or contagious disease and has not been in contact with any such disease within the last 30 days. No pet suffering from or suspected to be suffering from any infectious or contagious disease can be accepted into the premises pending advice from our Veterinary Surgeon.

Admissions for dog care will be refused without a valid certificate of inoculation against Distemper/Hepatitis/ Leptospirosis/ Parvovirus and Infectious Bronchitis (Kennel Cough) or appropriate Titer test.

You are responsible for the full and appropriate, current vaccination against Canine Distemper, Infectious Canine Hepatitis (Canine Adenovirus) Leptospirosis (*L canicola* and *L icterohaemorrhagicae*) and Canine Parvovirus and other relevant diseases. The course of vaccination must have been completed at least 4 weeks prior to the date of boarding or in accordance with manufacturer's instructions. (Proof of immunity provided via Titer testing may be accepted in the case of those without full vaccinations).

## BOOKING AND PAYMENTS

Pawfolk Ltd will not confirm any booking until a consultation/meet & greet has been carried out with the client and the contract/Pawfolk Ltd Services Agreement (the Pawfile), with full details of client requirements, has been signed by the client.

If you wish to shorten your booking (for example if you return early from holiday), you will not be entitled to a refund unless notice is given at least 14 days prior to commencement of the booking.

If Pawfolk Ltd needs to cancel your booking (or any part of your booking) for any reason, you will receive a refund of 100% of any money already paid (or a refund for the part of the booking not delivered).

A penalty late charge may be imposed upon service that is not paid by the due date (within 7 days). Unpaid service may be cancelled without notice, including prior to or during the service period.

Pawfolk Ltd reserves the right to refuse or cancel services if payment is not settled according to the above payment terms or by other agreed arrangement.

Any additional expenses incurred by Pawfolk Ltd during the course of a booking must be paid directly within 7 days of the end of the booking. This may include, but is not limited to, additional food, emergency home repairs, additional visits, emergency kennelling or cattery costs, and veterinary bills and will be supported with receipts.

The "owner" accepts that any delay in collection will be charged at our current hourly/part-daily/daily prices. The full boarding fee is payable for each day or part of a day and an hours fee becomes payable from 25 mins.

The right is reserved to re-home any pet not collected within 14 days of the date arranged if no communication is received from you and reasonable efforts to contact you have failed. In the event we deem it necessary to re-home your pet due to abandonment all fees shall be payable by you up to the point of re-homing. An administration charge shall also be payable by you for re-homing your pet and criminal charges could be brought against you for animal abandonment. The right is also reserved to charge the full pet care fee for the entire period booked if your pet is collected prior to the date arranged.

All deposits payable for pet care are non-refundable, but can be transferred if possible.

All charges and fees are to be paid at the time of departure and no pet shall be released from our care until payment has been made in full.

Pawfolk Ltd reserves the right to amend or alter these Terms and Conditions as appropriate.

Please contact [claire@pawfolk.com](mailto:claire@pawfolk.com) or WhatsApp 07429613546 with any further queries.