

Animal Welfare



Last updated - September 2023

Pawfolk Ltd, Cobweb Cottage,
Scott's Corner, Panxworth, NR13 6JF
Pet Accessories • Pet Boarding • Pet Daycare

Your legal requirements

Written up-to-date information is required from you for All dogs, and must include all vaccinations, flea/tick/worm control records, dietary requirements, behavioural information, vet name and address and emergency contact details. A form (the Pawfile) is provided to you to input all this information, and MUST be completed and signed before any booking commences. You must make me aware of any unsociable, aggressive or otherwise undesirable behaviour prior to a booking. Whilst I am fully competent in the handling of animals, failure to disclose any relevant information may result in the customer being liable to any costs that arise through actions that could have been prevented through disclosure of this information. This includes but is not limited to cleaning costs, furniture repair or replacement, damage to personal items, kennelling costs, etc. All dogs are required by law to have an identification tag and collar with the owners name and address. Pawfolk Ltd will supply temporary tags notifying contact details for the duration of your dog's stay with us.

Hygiene & Disease Control

The feeding area (kitchen) and bowls are cleaned and sterilised daily, and foodstuffs are stored in sealed containers in the pantry, fridge or freezer, in an allocated space. Animal waste is disposed of in environmentally - friendly compostable bags in a specialist dog waste bin. Dog bedding and towels are cleaned regularly. I use cleaning materials that are approved for animal use. In the unlikely event of disease spread, I have adequate allowance for safe isolation and separation of animals, until such time as they can be treated or collected.

Safety & Emergencies

In the unlikely event of fire I have clear, accessible evacuation routes, fire extinguishers and fire blankets. In the unlikely event of animal death, I will notify you/your emergency contact and the Local Authority and ensure the animal is kept in a safe and in a dignified manner until you or your emergency contact arrange for their pick up or grant me permission to take them to my/your vet. All garden playtime is supervised by me and I have separate play areas if energies don't match. I do not walk the dogs outside my property, but if I ever need to, they will always be on a lead. Since I offer a 'home from home' boarding service, and, as such, your dog(s) will reside in my home where there are the usual hazards associated with a normal household. I am Pet first Aid trained, so can attend to minor incidents, but I cannot be held responsible for any incidents arising from dogs chewing inappropriate items etc. It is not possible for your dog(s) to be supervised at all times, but every care will be taken to ensure that there are no obvious hazards and that your dog/s feel safe and secure.. You should accept that (in the absence of being able to speak to you or your emergency contact), should I feel that the pet needs veterinary attention, I will refer to your preferred Veterinary Surgery, or, if that isn't possible, to my own vets (Bridge Veterinary Practice, Wroxham), and that any veterinary fees incurred will be reimbursed in full to me on or before collection of your dog(s).

Please refer to www.pawfolk.com Leagle Beagle T's&C's for more detailed terms and conditions.

Please contact claire@pawfolk.com or WhatsApp 07429613546 with any further queries.